# PIA3309: COMPARATIVE PUBLIC POLICY AND MANAGEMENT

## **Effective Term**

Semester B 2022/23

# Part I Course Overview

#### **Course Title**

Comparative Public Policy and Management

## **Subject Code**

PIA - Public and International Affairs

#### **Course Number**

3309

#### **Academic Unit**

Public and International Affairs (PIA)

#### College/School

College of Liberal Arts and Social Sciences (CH)

#### **Course Duration**

One Semester

#### **Credit Units**

3

#### Level

B1, B2, B3, B4 - Bachelor's Degree

## **Medium of Instruction**

English

#### **Medium of Assessment**

English

## Prerequisites

Nil

## **Precursors**

Nil

## **Equivalent Courses**

SA3309 Issues in Public Management/POL3309 Issues in Public Management / POL3309 Comparative Public Policy and Management

#### **Exclusive Courses**

Nil

# **Part II Course Details**

#### **Abstract**

This course aims to critically engage students with contemporary issues in public sector management. Adopting a combined multi-disciplinary and comparative approach students will be required to discover, analyse and contribute to providing creative solutions for specific public management issues via a variety of transformative individual and group learning assessment tasks. Topics examined on the course vary according to the particular public affairs of the day.

## Course Intended Learning Outcomes (CILOs)

	CILOs	Weighting (if app.)	DEC-A1	DEC-A2	DEC-A3
1	Contribute to developing creative solutions for specific public management issues in Hong Kong	25	X	X	
2	Demonstrate international awareness of public management issues through comparison with Hong Kong	25	х		
3	Collaborate with peers to prepare, conduct and critique group research on a cutting-edge topic related to public management	25	х	X	X
4	Critically reflect on their own personal experience as a recipient of public services in Hong Kong	25	Х		

#### A1: Attitude

Develop an attitude of discovery/innovation/creativity, as demonstrated by students possessing a strong sense of curiosity, asking questions actively, challenging assumptions or engaging in inquiry together with teachers.

#### A2: Ability

Develop the ability/skill needed to discover/innovate/create, as demonstrated by students possessing critical thinking skills to assess ideas, acquiring research skills, synthesizing knowledge across disciplines or applying academic knowledge to real-life problems.

## A3: Accomplishments

Demonstrate accomplishment of discovery/innovation/creativity through producing /constructing creative works/new artefacts, effective solutions to real-life problems or new processes.

#### **Teaching and Learning Activities (TLAs)**

	TLAs	Brief Description	CILO No.	Hours/week (if applicable)
	1	Lectures - presentation of theories, concepts and ideas based on academic literature (including course readings).Course lecturer responds to questions raised by students attending the lecture.	1, 2	
<u>)</u>	2	Canvas - PowerPoint slides to support lectures posted for students to download.	1, 2	

3	3	Reading - Readings assigned in the course. The readings improve student understanding of key concepts and give students an opportunity to apply ideas to the Hong Kong context.	4	
4	4	Individual term papers/ Group projects Students should work individually or in groups to complete projects that are related to learning goals.	1, 2, 3, 4	

## Assessment Tasks / Activities (ATs)

	ATs	CILO No.	Weighting (%)	Remarks (e.g. Parameter for GenAI use)
1	Class Participation	4	10	
2	Group presentation	1, 3	20	
3	Individual paper	1, 2, 3, 4	30	1,000-1,500 words (references excluded)
4	Quizzes	1, 2, 3, 4	40	

## Continuous Assessment (%)

100

## Examination (%)

0

## Assessment Rubrics (AR)

## **Assessment Task**

1. Class Participation

## Criterion

Attendance

## Excellent (A+, A, A-)

Student attends all classes

## Good (B+, B, B-)

Students attends most classes

## Fair (C+, C, C-)

Students attends some classes

## Marginal (D)

Student seldom attends class

## Failure (F)

Student fails to attend class

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## **Assessment Task**

1. Class Participation

#### Criterion

Raising questions

## Excellent (A+, A, A-)

Student raises excellent questions

## Good (B+, B, B-)

Student raises good questions

## Fair (C+, C, C-)

Student raises adequate questions

## Marginal (D)

Student raises marginal questions

#### Failure (F)

Student fails to raise questions

#### **Assessment Task**

2. Group presentation

#### Criterion

Content

#### Excellent (A+, A, A-)

Presentation consists of excellently researched concepts supported by excellent and articulate details/illustrations

## Good (B+, B, B-)

Presentation consists of well-researched concepts supported by good details/illustrations

#### Fair (C+, C, C-)

Presentation consists of adequately researched concepts supported by adequate details/illustrations

## Marginal (D)

Presentation consists of barely researched concepts and is supported by barely adequate details/illustrations

## Failure (F)

Presentation fails to produce concepts of adequate academic standard and provides substandard details/illustrations

#### **Assessment Task**

2.Group presentation

## Criterion

Answering questions

## Excellent (A+, A, A-)

The group effectively responds to audience questions demonstrating excellent understanding of the issues

## Good (B+, B, B-)

The group effectively responds to audience questions demonstrating good understanding of the issues

## Fair (C+, C, C-)

The group somewhat effectively responds to audience questions demonstrating adequate understanding of the issues

## Marginal (D)

The group marginally responds to audience questions and demonstrates barely adequate understanding of the issues

## Failure (F)

The group fails to adequately respond to audience questions and does not demonstrate adequate understanding of the issues

#### **Assessment Task**

2.Group presentation

#### Criterion

Creativity

#### Excellent (A+, A, A-)

Presentation fully able to create credible solutions for a specific public management issue in Hong Kong

#### Good (B+, B, B-)

Presentation mostly able to create credible solutions for a specific public management issue in Hong Kong

#### Fair (C+, C, C-)

Presentation partially able to create credible solutions for a specific public management issue in Hong Kong

## Marginal (D)

Presentation hardly able to create credible solutions for a specific public management issue in Hong Kong

## Failure (F)

Presentation unable to create credible solutions for a specific public management issue in Hong Kong

#### **Assessment Task**

2.Group presentation

#### Criterion

Collaboration

## Excellent (A+, A, A-)

Students demonstrate excellent team work collaboration

#### Good (B+, B, B-)

Students demonstrate good team work collaboration

## Fair (C+, C, C-)

Students demonstrate adequate team work collaboration

## Marginal (D)

Students demonstrate barely adequate team work collaboration

## Failure (F)

Students unable to demonstrate barely adequate team work collaboration

#### **Assessment Task**

3. Individual/Group paper1

#### Criterion

Thesis

#### Excellent (A+, A, A-)

Thesis very clearly stated & topic is excellently defined.

## Good (B+, B, B-)

Thesis clearly stated and topic is defined well.

## Fair (C+, C, C-)

Thesis adequately stated and topic is defined adequately.

## Marginal (D)

Thesis unclearly stated and topic marginally defined.

#### Failure (F)

Thesis unstated and topic not defined.

#### **Assessment Task**

3. Individual/Group paper1

## Criterion

Analysis

## Excellent (A+, A, A-)

Entirely demonstrates rigorous ability to analyze and evaluate issues and concepts

## Good (B+, B, B-)

Generally, demonstrates rigorous ability to analyze and evaluate issues and concepts in the field

## Fair (C+, C, C-)

Adequately demonstrates ability to analyze and evaluate issues and concepts in the field

#### Marginal (D)

Marginally demonstrates ability to analyze and evaluate issues and concepts in the field

#### Failure (F)

Overall, does not demonstrate the ability to analyze and evaluate issues and concepts in the field

## **Assessment Task**

3. Individual/Group paper1

#### Criterion

Theoretical support

## Excellent (A+, A, A-)

Thesis supported by an excellent variety of relevant facts, examples and illustrations from experience.

## Good (B+, B, B-)

Thesis supported by a good variety of relevant facts, examples and illustrations from experience.

## Fair (C+, C, C-)

Thesis supported by an adequate variety of relevant facts, examples and illustrations from experience.

## Marginal (D)

Thesis somewhat supported by an adequate variety of relevant facts, examples and illustrations from experience.

#### Failure (F)

Thesis is not supported by facts, examples, details and illustrations.

#### **Assessment Task**

3. Individual/Group paper1

#### Criterion

Organization and Structure

#### Excellent (A+, A, A-)

Organization & structure excellent Introduction & conclusion very effectively related to the whole.

#### Good (B+, B, B-)

Organization & structure clear. Introduction & conclusion effectively related to the whole.

## Fair (C+, C, C-)

Organization & structure mostly clear. Introduction & conclusion are somewhat effectively related to the whole.

## Marginal (D)

Organization & structure adequate. Introduction & conclusion are adequately related to the whole.

#### Failure (F)

Organization & structure lacking. Introduction & conclusion not adequately related to the whole.

#### Assessment Task

3. Individual/Group paper1

#### Criterion

Source material

#### Excellent (A+, A, A-)

Source material is incorporated logically & insightfully. Sources are documented accurately.

## Good (B+, B, B-)

Good incorporation of source material. Good use of source documentation.

#### Fair (C+, C, C-)

Adequate incorporation of source material. Adequate use of source documentation.

## Marginal (D)

Marginal incorporation of source material. Barely adequate use of source documentation.

#### Failure (F)

Source material not incorporated. Documentation is inaccurate

#### **Assessment Task**

3. Individual/Group paper1

#### Criterion

Creative contribution

## Excellent (A+, A, A-)

Paper fully able to create credible solutions for a specific public management issue in Hong Kong

## Good (B+, B, B-)

Paper mostly able to create somewhat credible solutions for a specific public management issue in Hong Kong

#### Fair (C+, C, C-)

Paper partially able to create credible solutions for a specific public management issue in Hong Kong

#### Marginal (D)

Paper hardly able to create credible solutions for a specific public management issue in Hong Kong

#### Failure (F)

Paper unable to create credible solutions for a specific public management issue in Hong Kong

## **Assessment Task**

4.Quiz assignment

#### Criterion

Responding to questions

#### Excellent (A+, A, A-)

Response very clearly stated & answer is excellently argued.

## Good (B+, B, B-)

Response clearly stated and answer is argued well.

## Fair (C+, C, C-)

Response adequately stated and answer is adequately argued.

#### Marginal (D)

Response unclearly stated and answer is marginally argued.

## Failure (F)

Response unstated and answer not argued.

#### Assessment Task

4.Quiz assignment

#### Criterion

Organization and Structure of response

#### Excellent (A+, A, A-)

Excellent Organization & structure evident

## Good (B+, B, B-)

Organization & structure clear.

#### Fair (C+, C, C-)

Organization & structure mostly clear.

## Marginal (D)

Organization & structure adequate.

## Failure (F)

Organization & structure lacking.

#### **Assessment Task**

4.Quiz assignment

## Criterion

International awareness

## Excellent (A+, A, A-)

Answer clearly demonstrates student's international awareness of a public management issue through comparison with Hong Kong

## Good (B+, B, B-)

Answer mostly demonstrates student's international awareness of a public management issue through comparison with Hong Kong

#### Fair (C+, C, C-)

Answer adequately demonstrates student's international awareness of a public management issue through comparison with Hong Kong

## Marginal (D)

Answer marginally demonstrates student's international awareness of a public management issue through comparison with Hong Kong

#### Failure (F)

Answer fails demonstrates student's international awareness of a public management issue through comparison with Hong Kong

## **Assessment Task**

4.Quiz assignment

#### Criterion

Ability to reflect

## Excellent (A+, A, A-)

Responses clearly demonstrate ability to reflect on their own experience of public services in Hong Kong

## Good (B+, B, B-)

Responses mostly demonstrate ability to reflect on their own experience of public services in Hong Kong

## Fair (C+, C, C-)

Responses adequately demonstrate ability to reflect on their own experience of public services in Hong Kong

## Marginal (D)

Responses marginally demonstrate ability to reflect on their own experience of public services in Hong Kong

## Failure (F)

Responses fail to demonstrate ability to reflect on their own experience of public services in Hong Kong

# **Part III Other Information**

## **Keyword Syllabus**

Public sector management, private-sector, public sector, outsourcing, quality of Life, customer-orientated bureaucracy, performance measurement, quality, comparative public management, civil service reform

## **Reading List**

## **Compulsory Readings**

	Title
1	Hague, Rod, Martin Harrop, and John McCormick. 2019. Comparative Government and Politics: An Introduction. 11th edition. Comparative Government and Politics Series. London: Red Globe Press.
2	Khan, Haroon A. 2018. Globalization and the Challenges of Public Administration. Cham: Springer International Publishing. https://doi.org/10.1007/978-3-319-69587-7.
3	Hildreth, W. Bartley, Gerald Miller, and Evert A. Lindquist, eds. 2021. Handbook of Public Administration. 4th edition. Public Administration and Public Policy. New York, NY: Routledge.
4	Mller, Frederik S. 2020. Public Administration: Perspectives, Management and Challenges.
5	Sardaryan, Henry T. 2021. International Perspectives on Public Administration. 1st ed. Abingdon, Oxon#; New York, NY#: Routledge, 2021.
6	Zang, Xiaowei, and Hon Chan. 2020. Handbook of Public Policy and Public Administration in China. Edward Elgar Publishing. https://doi.org/10.4337/9781789909951.
7	Shafritz, Jay M. 2017. Introducing Public Administration. Ninth edition. New York: Routledge.

## **Additional Readings**

	Title
1	Akranavi?i?t?, D. and Ru#evi?ius, J. (2007) Quality of life and its components' measurement, Engineering Economics 2 (52): 44-49
2	Brown, E., Derudder, B., Parnreiter, C. et al. (2010). World city networks and global commodity chains: towards a world-systems' integration. Global Networks, 10, 12-34.
3	Cutler, T. and Waine, B. (1997) Managing the Welfare State: Text and Sourcebook, Oxford: Berg
4	Chaston, I. (2011) Public sector management : mission impossible? Hampshire: Palgrave Macmillan.
5	DiMaggio, P. and Powell W. (1983) The Iron Cage Revisited: Institutional Isomorphism and Collective Rationality in Organizational Fields. American Sociological Review, 48, 2 pp. 147-160

6	Ferlie, E, Lynn L Jr and Pollitt, C (eds.) The Oxford Handbook of Public Management, New York: Oxford University Press, 2007.
7	Flynn, N. (2012) Public sector management London : SAGE
8	Hague, R. and Harrop, M. (2001) Comparative Government and Politics: An Introduction, 6th edition, New York: Palgrave
9	Higgins, P. (2012) Irrationality, Bricolage, Quality and Performance Measurement: Unpacking the conundrum in a comparative East-West context in Building Service-Oriented Government,
10	Korczynski (2002) Human resource Management in service work, London: Routledge
11	Lynn, L. E. Jr., Public Management: Old and New, New York; London: Routledge, 2006.
12	Mastracci, S. Newman, M and Guy, M. (2010) Emotional Labour: Why and how to teach it, Journal of public affairs education, 16, 2, 123-141
13	Rose, R. (2005) Learning from Comparative Public Policy: A guide to lesson drawing, London: Routledge, chapters as necessary
14	Shek, D. and Lee, B. 2007 A Comprehensive Review of Quality of Life (QOL) Research in Hong Kong, The Scientific World Journal, 7, 1222-1229.
15	Walsh, K. (1995) Quality through markets: the New Public Service Management in Wilkinson A. and Wilmott H. (Eds) (1994) Making Quality Critical, London: Routledge
16	Wu Wei, Yu Wenxuan, Goh Nguen Wah, Hao Xiaoming, Lan Zhiyong (eds), World Scientific Publishing Company.