

FAQ for New Non-local Students (NLS) (2024 Entry)

Hall Admission

Question 1 When and how will I know the result of my application for on-campus residence?

Answer: The hall application result shall be announced in early July. Successful applicants will receive an email notification via their email accounts used for CityU applications and/or hall applications.

Question 2 I am a prospective non-local freshman. Will a bed place in the Student Residence be guaranteed during my whole Bachelor's degree study at CityU?

Answer: NLS admitted to full-time government-funded Bachelor's degree programmes are eligible to apply for Student Residence, with higher priority granted during their first two years of study (i.e., Academic Year 2024/25 and 2025/26). The priority given CANNOT be transferred to any subsequent years of study (i.e. 3rd year of study or thereafter).

Question 3 Can I choose both the Kowloon Tong (KLN Tong) Compound and the Ma On Shan (MOS) Compound? Or can I choose KLN Tong Compound as the 1st priority and MOS Compound as the 2nd priority?

Answer: No. According to the current Hall Admission Policy, newly admitted NLS shall reside in Ma On Shan Compound during their first year of study (i.e., 2024/25) and Kowloon Tong Compound in their second year of study (i.e., 2025/26).

Question 4 Should I apply for the hall residence even if I am having a conditional offer from CityU?

Answer: Yes. Hall application is on a yearly basis. Prospective students who have a conditional offer during the hall application period are required to submit their applications by the deadline.

Question 5 I will be admitted to CityU as an NLS freshman under the Advanced Standing as a Year 2 student (2024 Entry). Do I have the same priority as those Year 1 NLS?

Answer: Yes. Although you are a Year 2 student, it is your first study year (2024 Entry) in CityU. You will have the same priority as those Year 1 NLS.

NLS admitted to full-time government-funded Bachelor's degree programmes are eligible to apply for Student Residence, with higher priority granted during their first two years of study (i.e., Academic Year 2024/25 and 2025/26). The priority given CANNOT be transferred to any subsequent years of study (i.e. 3rd year of study or thereafter).

Question 6 How can I accept the hall offer?

Answer: Upon the application result announcement, students have to pay a Confirmation Fee to indicate the acceptance of the offer by a specified deadline. The Confirmation Fee is non-refundable and non-transferable.

NO bed place will be reserved if you miss the payment deadline.

Question 7 When and how do I pay my residence fee?

Answer: Hall lodging fee for the residential year is payable in two instalments to cover the full residential period. The 1st instalment and 2nd instalment will be charged to the student account tentatively in September and January respectively.

All charges paid are non-refundable and non-transferable.

Question 8 Should I accept the hall offer, given that I am not sure about my study plan at CityU?

Answer: If you do not accept the hall offer, the hall offer will be forfeited and given to other students on the waiting list. No bed place will be reserved if you do not settle the full hall lodging fee by the specified deadline.

Question 9 Where can I stay if I arrive early in Hong Kong?

Answer: You will be required to make alternative arrangements for your stay if you arrive before the date of your housing term, e.g., hotel accommodation.

Question 10 What should I do or where can I find off-campus housing, if I am not assigned with on-campus residence?

Answer: You are required to secure your off-campus accommodation as soon as possible before your arrival in Hong Kong. You may visit <https://www.cityu.edu.hk/sro/StudentHousing/oca.htm> and refer to “Long Term/Short Term Accommodation options” for reference.

Question 11 Will I be able to get a refund?

Answer: No, all paid hall lodging fees are non-refundable and non-transferable at all conditions

Question 12 How can I pair-up with a roommate?

Answer: Successful applicants can indicate their Hall and/or Roommate preferences after settling the Confirmation Fee by a specific period. Details will be announced in the result announcement email.

Late request for preference indication and changes of information will NOT be entertained. No indication of hall and roommate preferences will result in random assignment by the system.

Question 13 If I don't like the room assigned to me, can I change room?

Answer: Room assignment is made for the whole housing term. In our residence community, residents are strongly encouraged to resolve their differences or conflicts with their roommates, flatmates or floormates by mutual respect, tolerance and communication. Therefore, residents are not allowed to change rooms during the housing year except special request and with approval of the Residence Masters.

Requests for room swapping should be made by completing an application form to be obtained at the Student Residence Office (SRO) as well as

obtaining the support and approval of your Residence Tutor and Residence Master. You also need to look for residents who are willing to swap places with you for room swapping within the MOS Compound.

Question 14 Can I change from MOS Compound to KLN Tong Compound?

Answer: No. Newly admitted NLS will be allocated to MOS Compound during their first year of study. In other words, you cannot change from MOS Compound to KLN Tong Compound.

Question 15 Can I apply for a single room?

Answer: Sorry, you cannot apply for a single room. The MOS Compound houses UG students in shared double rooms solely.

If you have any physical disabilities, medical reasons or special needs that may affect your living environment needs, please specify and upload the supporting documents in your hall application for case-by-case consideration and arrangement.

Hall Regulations

Question 16 Can I invite visitor(s) to my room/hall? What is the policy on visiting hours or midnight curfew?

Answer: Hall visit is applicable to holders of CityU Student Identity Card during visiting hours. Non-CityU SID card holders (i.e. parents or friends) will not be granted access into Student Residence/Hall. For details, please refer to [Regulations Governing Student Residence](#) (Clause 3.3).

Question 17 Is smoking permitted in the Student Residence?

Answer: Smoking in the Student Residence is against the Anti-smoking Ordinance in Hong Kong and is an offence in law. Smoking is prohibited on the premises of Student Residence, including indoor and outdoor areas. Offenders will be subject to disciplinary action, which may include hall suspension and in some cases prosecution by the authorities.

Question 18 What are the quiet hours in the Student Residence?

Answer: The period from 11:00pm to 7:00am of the following day is regarded as the quiet hours in the Student Residence. During the revision and examination periods, quiet hours may be extended as necessary.

If you stay on the lawn or other open/communal areas after 11:00pm, please be aware that noise may travel to the floors in the halls as well as to the neighbouring estates and create noise nuisance and disturbance to the others. Our security guards are authorized to conduct identity checking and disperse gatherings that generate noise and other nuisance.

Question 19 Is alcohol drinking permitted in the Student Residence?

Answer: Alcohol drinking is not prohibited. However, the general principle is that drinking must not cause disturbance to others, safety hazard, damage to property or breach of hall rules. Please remember that excessive drinking

will often impair judgment which leads to accidents, injuries and misbehaviours.

The organiser(s) who wish to serve alcoholic drinks in hall activities must seek prior permission from the Student Residence Office (SRO) and provide adequate supervision of the activities to avoid excessive drinking.

Residential Life

Question 20 What are the must-know persons in my hall to make my hall life enjoyable and how can I find them?

Answer: Your Residence Tutors and Residence Master are the must-know persons in your hall. Please meet them in hall activities and do not miss the hall orientation. Please also look for your Floor Representative at your floor meetings. The day and night security guards are also your core hall family members.

Contact the Student Residence Office (SRO) (sro.mos@cityu.edu.hk) if you need assistance or have any concerns about your residence.

Question 21 How can I have a good start with my roommate?

Answer: Be open-minded and respect the differences of your roommate from a different culture. Try to appreciate both commonalities and differences. It is important to communicate openly about common issues, including study habits, room setting, hosting room guests, noise level, standard of tidiness, etc.

Question 22 What are the quick tips for good mingling with my hall-mates living on the same floor?

Answer: Do not miss the floor meetings. Drop in at the Common Room on your floor, which is a popular place for floor-mates to socialize with each other. Remember what you are here for, get to know the local culture and build friendships that will last forever.