Newly admitted

- 1) Can I choose/apply for hall places at Cornwall Street (CS) /Jockey Club House (JCH) located at Kowloon Tong Compound?
 - Answer: NO. According to the hall admission policies, newly admitted research degree students are eligible to apply for hall places at Ma On Shan Compound only.
- 2) I will be awarded Hong Kong PhD Fellowship and Chow Yei Ching School of Graduate Studies Entrance Scholarship which cover student residence expenses in my first year of study. Do I need to submit the application?
 - Answer: Yes. You MUST submit hall application before the deadline if you wish to stay in Student Residence in 2024/25.
- 3) My commencement of study is 1 January 2025, can I apply for Student Residence? If I get the hall offer successfully, can I stay in Student Residence until 1 January 2026?
 - Answer: Yes, you can apply for Student Residence. Please submit hall application before the deadline if you wish to stay in Student Residence in 2024/25. The residential period of 2024/25 will end at 12:00noon, 16 August 2025. In other words, you cannot stay in Student Residence until 1 January 2026.
 - For your 2nd year of study and onwards, you can submit hall application. Lot-drawing will be used in allocating residence places at Cornwall Street/ Jockey Club House located at Kowloon Tong Compound.
- 4) I received the UGC-funded admission offer after the hall application deadline. Can I still apply for student residence?
 - Answer: Yes, please send your hall application request including your admission offer letter as a written proof to sropga.mos@cityu.edu.hk as soon as possible. Late applications will be considered subject to availability of hall places.
- 5) My student visa is under review so I defer my registration as a student. May I check-in and stay at the hall until I complete the enrollment procedures?
 - Answer: If you do not complete the enrollment procedures within 3 working days after check-in, you are not allowed to continue staying in the Hall.
- 6) The official check-in date for PG halls in 2024/25 will start from 9:00am, 29 August 2024. Can I apply for early check-in?
 - Answer: No, you are advised to make alternative arrangements for your stay if you arrive before the date of your housing term, e.g., hotel accommodation.

7) I will not be able to complete check-in within one week from 29 August 2024. Can I authorize my friend to complete the check-in procedures on my behalf or may I check-in later?

Answer: Residents MUST complete the check-in procedures IN PERSON within ONE week from 29 August 2024. If you cannot do so, you can apply for a late check-in before a specific deadline. Please pay attention to the check-in email notification in due course. Special arrangement for late check-in will be made upon Student Residence Office's approval. For those who fail to apply for late check-in, their hall offers will be forfeited without prior notice.

8) I will apply for late check-in on 1 October 2024. Will the hall lodging fee be charged from 1 October 2024?

Answer: The hall lodging fee will be charged from the first day of the residence period (i.e., 29 August 2024), even if your late check-in application has been approved.

9) Entrance scholarship will cover accommodation fees of Student Residence from 1 September 2024. Residential year for 2024/25 is starting from 29 August 2024 to 16 August 2025. Do I need to pay any hall fee on my own?

Answer: You are liable to pay the hall lodging fee for the period of stay which is NOT covered by the scholarship at your own cost (i.e., 29 -31 August 2024).

10) I am a non UGC-funded/self-finance student. Will I be eligible for staying in Student Residence?

Answer: NO, only full-time research degree students studying in UGC-funded programmes within normal study period are eligible to stay in Student Residence.

11) If I get the hall place in Ma On Shan, can I swap the room with others in Kowloon Tong Compound?

Answer: NO, residents are only allowed to apply for room change/swapping within their assigned compound.

12) I am assigned a bedplace in a double room and my friend is assigned a bedplace in a single room. May we swap the bedplace?

Answer: The request of room swapping / change will NOT be entertained before check-in and it will only be entertained between 3rd October and 30th April within Ma On Shan Compound.

13) What do I do if I don't like the room type I was offered?

Answer: Allocation of hall/room types is by lot-drawing. If you do not accept the allocated hall/room type, your hall offer will be forfeited and released to applicants on the waiting list.

14) Can I change the preferences of room and hall after submission of my application?

Answer: You can make amendments to your application (by yourself) on the Admission Application System before the application deadline. No amendment is allowed afterwards. Students have full responsibility to check the changed information on the Admission Application System after amendment.

15) Can I choose my own roommate?

Answer: After paying the confirmation fee, you can indicate your roommate preference via the hall application system by 26 June 2024. In case you have any special preference (e.g., health, living style), you are strongly advised to pair up and indicate your roommate (based on your assigned room type). Student Residence Office will accommodate as far as possible but no guarantee. Those students without indicating roommate preference will be randomly assigned by the system. Final room assignments will be subject to room availability and hall admission policies.