# City University of Hong Kong Course Syllabus

# offered by Department of Marketing with effect from Semester A 2024/25

Part I Course Overv	iew
Course Title:	Doctoral Studies: Consumer Behavioral Research
Course Code:	MKT8632
Course Duration:	One Semester
Credit Units:	3
Level:	Postgraduate
Medium of Instruction:	English
Medium of Assessment:	English
Prerequisites: (Course Code and Title)	Nil
Precursors: (Course Code and Title)	Nil
<b>Equivalent Courses</b> : (Course Code and Title)	Nil
Exclusive Courses: (Course Code and Title)	Nil

1

#### Part II Course Details

### 1. Abstract

This course aims to

- 1. Familiarize students with research in various consumer behavior domains: The course will expose students to various research studies conducted in different areas of consumer behavior. By examining papers published in top journals, students will gain insights into current trends, theories, and empirical findings in consumer research.
- 2. Develop students' ability to conceptualize and operationalize research ideas: Through active engagement with the literature, students will learn how to conceptualize and develop research ideas in consumer behavior. They will gain the skills to critically analyze existing research, identify research gaps, and formulate research questions.
- 3. Cultivate students' capacity to contribute to consumer behavioral research: Students will be expected to generate and develop novel research ideas that address unanswered questions or extend existing theories. They will be encouraged to participate in class discussions and share their insights.

### 2. Course Intended Learning Outcomes (CILOs)

No.	CILOs	Weighting		ery-enr llum rel	ated
			Al	A2	A3
1.	Analysing consumer behaviours, including motives, heuristics, and the decision-making process	30%	<b>√</b>		
2.	Critically examine psychological theories that are utilized in consumer behaviour.	30%		<b>✓</b>	
3.	Present ability to design research by presenting well-thought ideas, along with a couple of studies for each idea.	40%			<b>✓</b>
		100%			<u>-</u>

#### A1: Attitude

Develop an attitude of discovery/innovation/creativity, as demonstrated by students possessing a strong sense of curiosity, asking questions actively, challenging assumptions or engaging in inquiry together with teachers.

### A2: Ability

Develop the ability/skill needed to discover/innovate/create, as demonstrated by students possessing critical thinking skills to assess ideas, acquiring research skills, synthesizing knowledge across disciplines or applying academic knowledge to self-life problems.

### A3: Accomplishments

Demonstrate accomplishment of discovery/innovation/creativity through producing /constructing creative works/new artefacts, effective solutions to real-life problems or new processes.

# 3. Learning and Teaching Activities (LTAs)

LTA	LTA Brief Description		O No.		Hours/week
		1	2	3	(if applicable)
1. Seminars	Students will engage in in-depth exploration of consumer behavioral theories, concepts, methods, and research trends during seminars.	<b>√</b>	<b>√</b>	<b>√</b>	3
2. Reading	Students will be provided with a list of suggested readings. Students should complete all suggested readings before coming to classes.	✓	✓	✓	6
3. Class Discussions	Students will participate in class discussions both during and outside of class to ensure understanding and collaboration among students		<b>✓</b>	<b>✓</b>	1

# 4. Assessment Tasks/Activities (ATs)

Assessment Tasks/Activities	CII	CILO No.		Weighting	Remarks
	1	2	3		
Continuous Assessment: 100%					
1. Performances in Class Participation	✓	✓	✓	20%	
2. Paper Presentations	✓	✓	✓	20%	
3. Individual Assignment (Idea Paragraph)	✓	✓	<b>√</b>	20%	
4. Final Proposal	$\checkmark$	$\checkmark$	<b>√</b>	40%	
Examination: 0 % (duration: , if applicable)					

100%

# 5. Assessment Rubrics

# Applicable to students admitted before Semester A 2022/23 and in Semester A 2024/25 & thereafter

Assessment	Criterion	Excellent	Good	Fair	Marginal	Failure
Task		(A+, A, A-)	(B+, B, B-)	(C+, C, C-)	(D)	(F)
1. Thought Paper	Students will be assessed based on their ability to develop creative and managerially relevant research ideas and conceptualize them.	Show excellent     ability to develop     creative and     managerially     relevant research     ideas and     conceptualize them.	Show good ability     to develop     interesting and     managerially     relevant research     ideas and     conceptualize them.	Show acceptable ability to develop managerially relevant research ideas and conceptualize them.      Demonstrate	Show marginal ability to develop managerially relevant research ideas and conceptualize them.      Demonstrate	Show no ability to develop managerially relevant research ideas and conceptualize them.      Demonstrate no
		2. Demonstrate excellent ability to think critically and design rigorous studies to test the ideas.	2. Demonstrate good ability to think critically and design studies to test the ideas.	acceptable ability to think critically and design studies to test the ideas.	marginal ability to think critically and design studies to test the ideas.	ability to think critically and design studies to test the ideas
2. Presentation	In the final project, students are required to develop a well- structured and comprehensive research proposal.	Demonstrate     excellent ability to     deliver a well-     structured and     engaging     presentation.	Demonstrate good     ability to deliver a     well-structured and     engaging     presentation.	Demonstrate     acceptable ability to     deliver a well-     structured and     engaging     presentation.	Demonstrate     marginal ability to     deliver a well-     structured     presentation.	Demonstrate no ability to deliver a well-structured presentation.      Show low level of
	They are expected to deliver a clear, well- structured, and engaging presentation based on their proposal.	Show great level of enthusiasm and professionalism.	Show good level of enthusiasm and professionalism.	Show acceptable level of interest and professionalism.	2. Show marginal level of interest and professionalism.	interest and professionalism.
3. Class Discussion	To test students' understanding of the research discussed in the seminar. Students will be assessed based on their performance in the in-class activities including paper	1. Show excellent command of all aspects of the course, with the ability to understand thoroughly and critically evaluate the theories and research methods.	1. Show good coverage of most aspects of the course, with the ability to understand and evaluate the theories and research methods.	1. Demonstrate acceptable command of a reasonable number of materials covered, with adequate ability to understand and evaluate the theories and research	1. Show marginal command of course materials, with the ability to partially understand and evaluate the theories and research methods.	1. Show little understanding of the course materials, with inadequate ability to evaluate the theories and research methods.
	discussions, and idea			methods.	2. Show minimum	2. Show no attitude

presentations.	2. Show excellent	2. Show active attitude		attitude of learning.	learning.
	attitude of learning.	of learning.	2. Show active attitude		
			of learning.	3. Attend less than	3. Attend less than
	3. Attend over 90% of	3. Attend 80%- 90%		70% of the classes.	50% of the classes.
	the classes.	of the classes.	3. Attend 70%- 80% of		
			the classes.		

## Applicable to students admitted from Semester A 2022/23 to Summer Term 2024

Assessment Criterion		Excellent	Good	Marginal	Failure
Task		(A+, A, A-)	(B+, B)	(B-, C+, C)	(F)
1. Thought Paper	Students will be assessed based on their ability to develop creative and managerially relevant research ideas and conceptualize them.	Show excellent ability to develop creative and managerially relevant research ideas and conceptualize them.      Demonstrate excellent ability to think critically and design rigorous studies to test the ideas.	<ol> <li>Show good ability to develop interesting and managerially relevant research ideas and conceptualize them.</li> <li>Demonstrate good ability to think critically and design studies to test the ideas.</li> </ol>	Show marginal ability to develop managerially relevant research ideas and conceptualize them.      Demonstrate marginal ability to think critically and design studies to test the ideas.	Show no ability to develop managerially relevant research ideas and conceptualize them.      Demonstrate no ability to think critically and design studies to test the ideas
2. Presentation	In the final project, students are required to develop a well-structured and comprehensive research proposal. They are expected to deliver a clear, well-structured, and engaging presentation based on their proposal.	<ol> <li>Demonstrate excellent ability to deliver a well-structured and engaging presentation.</li> <li>Show great level of enthusiasm and professionalism.</li> </ol>	Demonstrate good ability to deliver a well-structured and engaging presentation.      Show good level of enthusiasm and professionalism.	<ol> <li>Demonstrate marginal ability to deliver a well-structured presentation.</li> <li>Show marginal level of interest and professionalism.</li> </ol>	<ol> <li>Demonstrate no ability to deliver a well-structured presentation.</li> <li>Show low level of interest and professionalism.</li> </ol>
3. Class Discussion	To test students' understanding of the research discussed in the seminar. Students will be assessed based on their performance in the in-class activities including paper discussions, and idea presentations.	<ol> <li>Show excellent command of all aspects of the course, with the ability to understand thoroughly and critically evaluate the theories and research methods.</li> <li>Show excellent attitude of</li> </ol>	Show good coverage of most aspects of the course, with the ability to understand and evaluate the theories and research methods.      Show active attitude of learning.	Demonstrate acceptable command of a reasonable number of materials covered, with adequate ability to understand and evaluate the theories and research methods.      Show active attitude of	Show marginal command of course materials, with the ability to partially understand and evaluate the theories and research methods.      Show minimum

learning.		learning.	attitude of learning.
	3. Attend 80%- 90% of		
3. Attend over 90% of the	the classes.	3. Attend 70%- 80% of the	3. Attend less than 70%
classes.		classes.	of the classes.

### Part III Other Information

## 1. Keyword Syllabus

Consumer behavioral, research methods, idea generation, hypotheses development, experimental design, linguistics and marketing, modality (Video and Audio), influencer marketing, consumer-generated messages, device and Interface, new technology, social relationship

### 2. Reading List

# 2.1 Compulsory Readings

Reading materials will be provided in class.

### 2.2 Additional Readings

Nil.