City University of Hong Kong Course Syllabus

offered by College of Business with effect from Semester A 2022/23

Part I Course Over	view
Course Title:	Integrated Marketing Communications
Course Code:	FB5646
Course Duration:	Intensive Teaching Mode / 1 Semester
Credit Units:	3
Level:	P5
Medium of Instruction:	English
Medium of Assessment:	English
Prerequisites: (Course Code and Title)	Nil
Precursors: (Course Code and Title)	Nil
Equivalent Courses: (Course Code and Title)	Nil
Exclusive Courses: (Course Code and Title)	MKT5646 Integrated Marketing Communications

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Part II Course Details

1. Abstract

This course aims to develop and improve students' knowledge and skills on the concepts and practice in the planning, implementation and evaluation of an effective integrated marketing communication strategy.

2. Course Intended Learning Outcomes (CILOs)

(CILOs state what the student is expected to be able to do at the end of the course according to a given standard of performance.)

No.	CILOs	Weighting (if applicable)	Discov curricu learnin (please approp	lum rel g outco tick	lated omes
			A1	A2	A3
1.	Apply theoretical frameworks to analyze and solve promotion problems in real life context			√	
2.	Analyze the key drivers for successful integrated marketing communication programs. Design feasible and effective integrated marketing communication strategies				√
3.	Evaluate promotion effectiveness from the business, regulatory, social & ethical points of view		√		
	•	100%		•	•

A1: Attitude

Develop an attitude of discovery/innovation/creativity, as demonstrated by students possessing a strong sense of curiosity, asking questions actively, challenging assumptions or engaging in inquiry together with teachers.

A2: Ability

Develop the ability/skill needed to discover/innovate/create, as demonstrated by students possessing critical thinking skills to assess ideas, acquiring research skills, synthesizing knowledge across disciplines or applying academic knowledge to self-life problems.

A3: Accomplishments

Demonstrate accomplishment of discovery/innovation/creativity through producing /constructing creative works/new artefacts, effective solutions to real-life problems or new processes.

3.

Teaching and Learning Activities (TLAs)(TLAs designed to facilitate students' achievement of the CILOs.)

TLA		Brief Description		LO N	lo.	Hours/week		
			1	2	3	(if applicable)		
1.	Seminar	Techniques, theories & procedure to analyse and design an integrated marketing communication program will be covered in a seminar format.	√	√	✓			
2.	Information Search & Analysis	Students are required to search and analyse the most updated information on the ever-changing promotion industry.		√	✓			
3.	Group Work	Students will work in small groups on assigned tasks hoping that they will learn more of what is taught through the collective learning process.	√	√	√			
4.	Problem Based Discussion and Sharing	To enhance learning and interaction, current issues or cases are assigned for discussion and presentation in the seminar.	√		<			

4. Assessment Tasks/Activities (ATs)

(ATs are designed to assess how well the students achieve the CILOs.)

Assessment Tasks/Activities	CILO No.		o. Weighting		Remarks
	1	2	$2 \mid 3 \mid$		
Continuous Assessment: 100	%			•	
In-class Activities and Discussion	✓		✓	20%	Class discussion exercises are given to assess students' understanding and knowledge of promotion management and integrated marketing communications concepts
Group Written Report	√	√	✓	35%	This assignment aims to provide students on applying learning experience and cooperation with other people. Students are required to conduct environmental analysis, undertake company analysis and suggest an integrated marketing communications campaign proposal for a real company.
Final Group Presentation	✓	√	√	30%	At the end of the course, they are required to conduct an oral presentation and submit a written report on the findings and analysis, problems identified and recommended.
Individual Project	√		√	15%	This assignment offers opportunity for students to express their opinion, understanding and critical analysis on an issue/topic on integrated marketing communications. The student is required to apply the theoretical models or concepts she/he learned in the course in analyzing the choice issue/topic.
Examination: 0% (duration:	hour	s, if a	pplic	cable)	
				,	

100%

5. Assessment Rubrics

(Grading of student achievements is based on student performance in assessment tasks/activities with the following rubrics.)

Applicable to students admitted in Semester A 2022/23 and thereafter

Assessment Task	Criterion	Excellent	Good	Marginal	Failure
1 T1	1.1.01	(A+, A, A-)	(B+, B)	(B-, C+, C)	(F)
1. In-class Activities and	1.1 Show command on the concepts and theories taught	Show excellent command on the	Show good command on the concepts and	Show adequate command on the	Show poor command on the concepts and
Discussion	concepts and theories taught	concepts and theories	theories taught	concepts and theories	theories taught
Discussion		taught	theories taught	taught	theories taught
	1.2 Preparation for class	Excellent preparation	Good preparation for	Adequate preparation	Low preparation for
	activities with required	for class activities with	class activities with	for class activities with	class activities with
	materials	required materials	required materials	required materials	required materials
	1.3 Contributions to class	Excellent contributions	Keen to answer	Answer question when	Passive in class
	discussion	to class discussion by	questions and offer	prompted	discussion
		offering insightful ideas	feasible suggestion		
		and asking questions			
2. Group Written	2.1 Command of integrated	Excellent command of	Good command of	Adequate command of	Poor command of the
Report	marketing communications	integrated marketing	integrated marketing	the course content	subject matter
	knowledge	communications	communications		
		knowledge, with an	knowledge		
		extensive knowledge			
		base			
	2.2 Evidence of original	Strong evidence of	Evidence of original	A certain degree of	Poor degree of original
	thinking	original thinking with a	thinking with a certain	original thinking	thinking
	2.2 Canaditu ta analum	high degree of creativity	degree of creativity	Foir compoits to	Door and doubt on ding of
	2.3 Capacity to analyze various issues	Excellent capacity to analyze various issues	Good capacity to analyze various issues	Fair capacity to understand and to	Poor understanding of issues
	various issues	and to apply course	and to apply course	analyze some major	issues
		content to real business	content to real business	issues	
		problem	problem	issues	
3. Final Group	3.1 Ability to communicate	Excellent ability to	Good ability to	Acceptable ability to	Poor ability to
Presentation	and present information	communicate and	communicate and	communicate and	communicate
		present information	present information	present information	
		effectively	effectively		
	3.2 Contribute to team work	Enthusiastic, contribute	Contribute to team work	Contribute to team work	Very passive in group
	proactively	to team work	proactively	proactively	work

		proactively. Have significant contribution.			
4. Individual Project	4.1 Command of integrated marketing Communications knowledge	Excellent command of integrated marketing communications knowledge, with an extensive knowledge base	Good command of Integrated marketing communications knowledge	Adequate command of the course content	Poor command of the subject matter
	4.2 Capacity to analyze issues	Excellent capacity to analyze various issues and to apply course content to real business problem	Good capacity to analyze various issues and to apply course content to real business problem	Fair capacity to understand and to analyze some major issues	Poor understanding of issues
	4.3 Elaborate ideas	Elaborate their ideas extensively and justify their opinions with ample evidence from the business settings	Elaborate their ideas sufficiently and justify their opinions with abundant real-life examples	Elaborate their ideas reasonably and justify their opinions with some real-life examples	Provide little elaborations of their ideas and illustrate their thoughts with few examples
	4.4 Evidence of original thinking	Strong evidence of original thinking	Evidence of original thinking	A certain degree of original thinking	Poor degree of original thinking

Applicable to students admitted before Semester A 2022/23

Assessment Task	Criterion	Excellent (A+, A, A-)	Good (B+, B, B-)	Fair (C+, C, C-)	Marginal (D)	Failure (F)
1. In-class Activities and Discussion	1.1 Show command on the concepts and theories taught	Show excellent command on the concepts and theories taught	Show good command on the concepts and theories taught	Show adequate command on the concepts and theories taught	Show marginal command on the concepts and theories taught	Not even reaching marginal levels
	1.2 Preparation for class activities with required materials	Excellent preparation for class activities with required materials	Good preparation for class activities with required materials	Adequate preparation for class activities with required materials	Low preparation for class activities with required materials	Not even reaching marginal levels
	1.3 Contributions to class discussion	Excellent contributions to class discussion by offering insightful ideas and asking questions	Keen to answer questions and offer feasible suggestion	Answer question when prompted	Passive in class discussion	Not even reaching marginal levels
2. Group Written Report	2.1 Command of integrated marketing communications knowledge	Excellent command of integrated marketing communications knowledge, with an extensive knowledge base	Good command of integrated marketing communications knowledge	Adequate command of the course content	Marginal command of the subject matter	Not even reaching marginal levels
	2.2 Evidence of original thinking	Strong evidence of original thinking with a high degree of creativity	Evidence of original thinking with a certain degree of creativity	A certain degree of original thinking	Marginal degree of original thinking	Not even reaching marginal levels
	2.3 Capacity to analyze various issues	Excellent capacity to analyze various issues and to apply course content to real business problem	Good capacity to analyze various issues and to apply course content to real business problem	Fair capacity to understand and to analyze some major issues	Marginal understanding of issues	Not even reaching marginal levels

3. Final Group Presentation	3.1 Ability to communicate and present information	Excellent ability to communicate and present information effectively	Good ability to communicate and present information effectively	Acceptable ability to communicate and present information	Marginal ability to communicate	Not even reaching marginal levels
	3.2 Contribute to team work proactively	Enthusiastic, contribute to team work proactively. Have significant contribution.	Contribute to team work proactively	Contribute to team work proactively	Very passive in group work	Not even reaching marginal levels
4. Individual Project	4.1 Command of integrated marketing Communications knowledge	Excellent command of integrated marketing communications knowledge, with an extensive knowledge base	Good command of Integrated marketing communications knowledge	Adequate command of the course content	Marginal familiar with the subject matter	Not even reaching marginal levels
	4.2 Capacity to analyze issues	Excellent capacity to analyze various issues and to apply course content to real business problem	Good capacity to analyze various issues and to apply course content to real business problem	Fair capacity to understand and to analyze some major issues	Marginal understanding of issues	Not even reaching marginal levels
	4.3 Elaborate ideas	Elaborate their ideas extensively and justify their opinions with ample evidence from the business settings	Elaborate their ideas sufficiently and justify their opinions with abundant real-life examples	Elaborate their ideas reasonably and justify their opinions with some real-life examples	Provide little elaborations of their ideas and illustrate their thoughts with few examples	Not even reaching marginal levels
	4.4 Evidence of original thinking	Strong evidence of original thinking	Evidence of original thinking	A certain degree of original thinking	Marginal degree of original thinking	Not even reaching marginal levels

Part III Other Information (more details can be provided separately in the teaching plan)

1. Keyword Syllabus

(An indication of the key topics of the course.)

IMC strategies, The role of IMC in the marketing process, IMC and consumer behaviour, The communication process, brand management and customer experience design, Traditional marketing communications, Non-traditional marketing communications and digital marketing, Global IMC.

2. Reading List

2.1 Compulsory Readings

(Compulsory readings can include books, book chapters, or journal/magazine articles. There are also collections of e-books, e-journals available from the CityU Library.)

1. Terence A. Shimp | J. Craig Andrews, "Advertising, Promotion and Other Aspects of Integrated Marketing Communications", International Edition, Western Cengage Learning. 9th Edition, 2013

2.2 Additional Readings

(Additional references for students to learn to expand their knowledge about the subject.)

1.	G.Belch & M.Blech, "Advertising & Promotion: An Integrated Marketing Communication
	Perspective", McGraw Hill. 10th ed., New York.
2.	Mueller, B., "Dynamics of International Advertising: Theoretical and Practical Perspectives",
	Lang, Peter Publishing, Incorporated, 2nd Edition, 2011
3.	Mario Pricken. "Creative Advertising", Thames & Hudson, 2nd edition, 2008
4.	Gavin Lucas. "Guerrilla Advertising: Unconventional Brand Communication", Laurence King
	Publishers, 2006.
5.	David Ogilvy "Confessions of an Advertising Man", Southbank Publishing, 2004.
6.	Chin D.W., Shen C.L. & Li Y.C., "Brand 9: Creativity for the World's 9 most Successful
	Brands", Rock Rolling Culture Company Ltd. 1997 (in Chinese)
7.	Aaker, D. A. "Building Strong Brands", London: Simon & Schuster UK Ltd. 1996