# City University of Hong Kong Course Syllabus

# offered by Department of Media and Communication with effect from Semester B 2023/24

# Part I Course Overview

Course Title:	Public Communication Campaign Management
Course Code:	COM5110
Course Duration:	One Semester
Credit Units:	3
Level:	P5
Medium of Instruction:	English
Medium of Assessment:	English
Prerequisites: (Course Code and Title)	Nil
Precursors: (Course Code and Title)	Nil
<b>Equivalent Courses</b> : (Course Code and Title)	Nil
Exclusive Courses: (Course Code and Title)	Nil

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#### Part II Course Details

#### 1. Abstract

This course aims to develop students' understanding of how new information and communication technologies are likely to affect the quality and impact of communication campaigns at the 21<sup>st</sup> century, in particular in the context of the Greater China region. Students are expected to learn those issues in a historical context, to analyze critically new media campaigns with other traditional campaigns, and to consider international implications of public campaigns.

#### 2. Course Intended Learning Outcomes (CILOs)

(CILOs state what the student is expected to be able to do at the end of the course according to a given standard of performance.)

No.	CILOs	Weighting (if		very-eni ılum rel	
		applicable)	learning outcomes		
				e tick	where
			appropriate)		
			AI	A2	A3
1.	Analyze how public communication campaigns work in	25%	<b>√</b>	$\checkmark$	
	contemporary society and assess the driving forces behind				
	their operations				
2.	Apply basic media effects theories to both traditional and	25%		$\checkmark$	
	digital public communication campaigns				
3.	Discover key issues and basic principles of the campaign	25%	✓		
	designing process				
4.	Critically evaluate public communication campaigns	25%	<b>√</b>	<b>√</b>	<b>√</b>
	through in-depth case study analysis				
		100%		•	

#### A1: Attitude

Develop an attitude of discovery/innovation/creativity, as demonstrated by students possessing a strong sense of curiosity, asking questions actively, challenging assumptions or engaging in inquiry together with teachers.

#### A2: Ability

Develop the ability/skill needed to discover/innovate/create, as demonstrated by students possessing critical thinking skills to assess ideas, acquiring research skills, synthesizing knowledge across disciplines or applying academic knowledge to self-life problems.

#### A3: Accomplishments

Demonstrate accomplishment of discovery/innovation/creativity through producing /constructing creative works/new artefacts, effective solutions to real-life problems or new processes.

**Teaching and Learning Activities (TLAs)** (TLAs designed to facilitate students' achievement of the CILOs.)

TLA	Brief Description		CILO No.					
		1	2	3	4			
Lectures	Lectures: Main concepts, theories, and case studies of public communication campaigns will be presented	✓	✓	✓	<b>√</b>			
Case analyses	Analyze local and international cases on public communication campaigns Develop analytical and critical thinking ability	✓			<b>√</b>			
Exercises	Participate in exercises and activities in class Review and discuss readings		✓	✓				
Group discussions	Small group discussions in class will be conducted to engage students from different disciplines in deliberation and debates.			✓	<b>√</b>			

# 4. Assessment Tasks/Activities (ATs)

(ATs are designed to assess how well the students achieve the CILOs.)

Assessment Tasks/Activities	CILO No.			Weighting	Remarks	
	1	2	3	4		
Continuous Assessment: 100%						
Class participation:	✓	✓	✓	✓	10%	
Assessment will be based on						
students' participation in the						
lectures and interaction with the						
instructor						
Group project:		$\checkmark$	$\checkmark$	$\checkmark$	40%	
Assessment will be based on						
the extent to which students						
apply major concepts and						
generate new ideas to selected						
public communication						
campaigns						
Quizzes:	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	50%	Quiz 1: 10%
Three in-class quizzes will be						Quiz 2: 15%
conducted to assess the extent						Quiz 3: 25%
to which the student describes						
knowledge correctly and in						
integrative ways						
Examination: NA						

100%

# 5. Assessment Rubrics

(Grading of student achievements is based on student performance in assessment tasks/activities with the following rubrics.)

# Applicable to students admitted in Semester A 2022/23 and thereafter

Assessment Task	Criterion	Excellent (A+, A, A-)	Good (B+, B)	Marginal (B-, C+, C)	Failure (F)
1. Class participation	Students' participation in the lectures and class activities and interaction with the instructor	Highly active, constructive, and meaningful participation in and contribution to in-class activities	Adequate participation in and contribution to in-class activities.	Some participation in and contribution to in-class activities	No partipication and contriobution
2. Group project	The extent to which the students apply major concepts and generate new ideas to selected public communication campaigns	Demonstrate a solid, critical grasp of theoretical knowledge as well as creative abilities to apply class knowledge to campaign analysis and evaluation	Able to adequately discuss theoretical knowledge and apply it to campaign analysis and evaluation	Show some understanding of class materials and abilities to deliver a project through a presentation	Fail to use the knowledge learned in class and deliver a project through a presentation
3. Quizzes	The extent to which the student describes knowledge correctly and in integrative ways	Comprehensive, indepth understandings of the course materials	Adequate understandings of the course materials	Some understandings of the course materials	Fail to demonstrate basic understandings of the course materials

# Applicable to students admitted before Semester A 2022/23

Assessment Task	Criterion	Excellent	Good	Fair	Marginal	Failure
		(A+, A, A-)	(B+, B, B-)	(C+, C, C-)	(D)	(F)
1. Class	Students' participation in the	High	Significant	Moderate	Basic	Not even reaching
participation	lectures and interaction with					marginal levels
	the instructor					
2. Debate/Group	The extent to which the	High	Significant	Moderate	Basic	Not even reaching
presentation	students apply major concepts					marginal levels
	and generate new ideas to					
	selected public communication					
	campaigns					

3. Quiz	The extent to which the	High	Significant	Moderate	Basic	Not even reaching
	student describes knowledge					marginal levels
	correctly and in integrative					
	ways					

# Part III Other Information (more details can be provided separately in the teaching plan)

## 11. Keyword Syllabus

(An indication of the key topics of the course.)

Public communication campaigns; media effects; new communication technologies; political campaigns; health campaigns; social and psychological effects of information processing; audience analysis; campaign evaluation; public service announcements.

# 2. Reading List

#### 2.1 Compulsory Readings

(Compulsory readings can include books, book chapters, or journal/magazine articles. There are also collections of e-books, e-journals available from the CityU Library.)

1. Austin, E. W., & Pinkleton, B. E. (2015). *Strategic public relations management: Planning and managing effective communication campaigns* (3rd ed.). Routledge. (ISBN-13: 9780415517690)

### 2.2 Additional Readings

(Additional references for students to learn to expand their knowledge about the subject.)

1.	Barban, A.M., Cristol, S.M., & F.J. Kopec (1993). Essentials of media planning: a marketing
	viewpoint. Lincolnwood, IL: NTC Business Books.
2.	Basil, M., Schooler, C., & Reeves, B. (1991). Positive and negative political advertising:
	Effectiveness of ads and perceptions of candidates, pp.245-262.
3.	Benoit, W.L. (1998). A functional analysis of political advertising across media, 1998.
	Communication Studies, 51(3): 274-295.
4.	Dutton, W.H. & Lin, WY. (2002). E-democracy: A case study of Web-orchestrated
	cyberadvocacy. In J. Armitage & J. Roberts (Eds.), Living with cyberspace: technology &
	society in the 21st century, pp.98-108.
5.	Lau, R.R., Sigelman, L., Heldman, C. & Babbitt, P. (1999). The effects of negative political
	advertisements: A meta-analytical assessment. The American Political Science Review, 93(4):
	851-875.
6.	Pfau, M. & Parrott, R. (1993). Persuasive Communication Campaigns. Boston: Allyn &
	Bacon.
7.	Scott, D. M. (2007). The New Rules of Marketing and PR. Hoboken, N.J.: John Wiley & Sons.
8.	Singhal, A., Cody, M.J., Rogers, E.M., & Sabido, M. (2004). Entertainment-Education
	Worldwide: History, Research, and Practice. Mahwah, New Jersey: Lawrence Erlbaum
	Associates.
9.	彭芸 (1992)。政治廣告與選舉。台北:正中書局。
10.	鄭自隆 (1998)。競選文宣策略 — 廣告、傳播與政治行銷。台北:遠流出版社。
11.	張永誠 (1991)。選戰行銷 — 如何在競爭中獲勝。台北:遠流出版社。
12.	何明修 (2005)。社會運動概論。台北:三民書局。